

Dear Limo user!

Hereby we would like to inform you that our General Terms and Conditions is changing which from now on called MOL Limo Service General Terms of Contract and Privacy Policy (hereinafter: GTC)

As a result of this change, from 8th of October 2021 the MOL Limo Service and Motor Vehicle concepts are transitioned in the full text of the GTC.

In the frame of these changes from 8th of October 2021 points 1.1, 1.2, 1.3, 1.4, 1.5, 2., 3.1, 3.2, 3.4, 3.7, 4.1, 4.3, 4.9, 4.10, 4.11, 4.12, 4.15, 7.1, 7.2, 7.3, 7.4, 7.5, 7.6, 7.7, 10.1.5, 10.2, 14, Annex 1 and 3 GTC will be changed.

Also, from 12th of October 2021 points 3.2, 4.3, 4.8, 7.1.8, 7.2.8, 7.2.11 E), 7.7.5. Annex 1 and 3 GTC will be changed.

Here are the most important changes:

New Limo XL cars

We have supplemented the Rates with the brand new Opel Combo Cargo vehicles available from today! (*GTC Annex 3*)

New, more favourable registration fee

Our registration fee is changing to 2490 HUF and it's still credited back as Limo credits if you apply the DRIVELIMO promocode during registration (*GTC Annex 3*)

Important changes in the refueling and charging process

With our new Opel Combo Cargo vehicles in service, it's more important to use the corresponding fuel type of the respective vehicle model (please note that the cost of premium fuels still can't be covered with the refueling cards in the vehicles). Furthermore, we specified the refuel/charge process conditions, from now on the Customer Service will only start the process if the User has no active outstanding balance. (*GTC 7.7.5*)

Further changes:

- Specifying our Service: community car sharing, and rental of other motor vehicles through the Mobile Application (*GTC 1.*)
- Update on the definition of motor vehicle (*GTC 2.*)
- Definition of an EEA state (*GTC 2., 4.3*)

- To use our service you need to have an international driving license issued in Hungary, in an EEA State or an international driving permit that permits driving in the territory Hungary (GTC 2., 4.3)
- The User have to secure their user account data from any third party, meaning in any case the User shall be liable for the User Account (GTC 4.8)
- For calculating the insurance deductible we use the AUDATEX international repair calculation as the basis (GTC 7.1.8., 7.2.11)
- Update on the conciliation body and consumer protection authority URLs (GTC 12.7)
- Change in the price of call out fee outside the territory of Budapest (GTC Annex 3)
- Our new Opel Combo Cargo vehicles fall in the highway vignette category of „D2” (GTC 7.1.21)

The full text of the aforementioned GTC amended as above can be found on the website of MOL Limitless Mobility Kft. by clicking [here](#).

We would like to inform you that the Privacy Policy, which forms Annex 1 of the GTC, is also changing within the framework of the present amendment to the GTC:

- Definitional changes affecting the GTC (vehicle, service) has been transferred to the Privacy Policy
- The list of data processors is supplemented by Supercharge Kft. and the data processor Twilio Inc.
- The data of the previous law firm concerning the enforcement of legal claims has been deleted. The data processor of Fleet Solution Kft., as the operator of the vehicle, has been assigned to certain data management purposes

Should You further use the Service following the coming into effect of the GTC, this will be considered as Your acceptance of the GTC with the amended rules.

Should You not wish to further use the Service, You are entitled to request the deletion of Your User Account and thus terminate without the need for justification the Framework Agreement concluded for the usage of the Service. The Framework Agreement shall terminate with the deletion of Your User Account.

The termination request may be sent via e-mail, or via post with registered mail to the following address:

Via e-mail to: info@mollimo.hu

Via post to: MOL Limitless Mobility Kft.

1117 Budapest, Október huszonharmadika u. 18.

You can also get information about the changes at the info@mollimo.hu e-mail address or you can call our Customer Service at +36 1 886 4444.
