

Dear User!

Hereby we would like to inform you that the General Terms and Conditions for the Use of Car Sharing Services (hereinafter: GTC) is changing as of 23th April 2019.

In the frame of these changes the following points of the GTC will be changed: point 1.3, 2., 3.6, 4.1, 4.2, 4.4, 4.5, 4.6, 4.11, 7.1.3, 7.1.8, 7.1.33, 7.2.2.1, 7.2.8, 7.2.10, 7.2.11, 7.3.1, 7.3.2, 10.2.1, 10.2.2, 10.2.3, 10.2.6, 11.2 and Annex 3 and 4.

The GTC amended according to the above can be found from 23th April 2019 on the website of MOL Limitless Mobility Kft. under the following link: <https://www.mollimo.hu/hu/legal>.

The changes are summarised as follows:

- 1.3: Specification about the service system of MOL LIMO
- 2.: Specification about the definition of User Account
- 3.6: Changing the deadlines and notification methods for the amendment to these GTC. In case of an amendment containing new authorization(s) for the User, the Service provider sends a notification at least 1 (one) calendar day before effective date and in case of a new obligation(s) for the User, at least 5 (five) calendar days before effective date.
- 4.1: Specification about the conditions for Electronic contracting and User registration, including that the registration fee is non-refundable.
- 4.2: Users may only commence registration in the Mobile Application,
- 4.4: Specification about the conditions and notification methods for the acceptance or rejection of the Users registration, the Service Provider notifies Users via e-mail.
- 4.5: Specification about the User registration conditions: x the User must notify the Customer Service if the User does not receive an e-mail about the registration.
- 4.6: Specification about the conditions for creating a User Account: only one User Account may be associated with one e-mail address and driving license number.
- 4.11: Specification of the technical steps for registration via the Mobile App.
- 7.1.3: Specification about the conditions for verifying the identity of the vehicle booked in the APP and the license plate of the vehicle to be used by the Users.
- 7.1.8: Specification about the amount to be paid by the User in case of negligence, causing damage intentionally or causing total damage in a passenger car.
- 7.1.33: The Stopover fee is only calculated when the User has traveled with the vehicle before and after the stopover period. Otherwise the total driving minute fee is charged.
- 7.2.2.1: Rules of the Monthly (Fee) Plan. The User may change to the monthly plan by ticking the monthly plan option in the settings of his/her User Account. User may terminate the monthly fee from the new time of accounting by ticking out the monthly plan option in the settings of his/her User Account. In this case, the User will become a One Off Fee user. If the User has subscribed to the monthly fee via APP, the User will not be able to change it for the given month during the validity period. The Service Provider can not modify the User's monthly fee or occasional user structure for this period not even for the User's special request. If the User modifies between the use of the Monthly (Fee) Plan or the One Off Fee construction via App, it will only be valid from the following month.
- 7.2.8: In the event that the Service Provider is unable to deduct the currently applicable tariff items from the User's account when due, in case of delay beyond 5 working days the Service provider sends a payment warning to the User. On the 5th day after the second payment request was sent, the Service Provider shall hand over the User's data for debit management and the Service Provider's contracted debit management company is attempting to collect the User's debt. In these cases, the Service Provider shall charge a procedural fee in addition to the amount of the debt in accordance with Annex 4 of the GTC. The Service Provider terminates the Framework Contract for Carsharing with immediate effect with those Users who have been handed over twice to the debit management company. The Framework Contract for Carsharing shall be terminated no matter if the User pays or not the debt to the debit management company.
- 7.2.10: Specification the terms and conditions for paying the registration fee. The Service Provider doesn't refund the registration fee.
- 7.2.11: Specification about the Fees arising due to the contract breaching usage of the Service, specification the fee payable in the event of a traffic accident caused by a User.
- 7.3.1: Specification about the locking and parking of the passenger car.

- 7.3.2: The User shall not park the passenger car in a place where the parking time is limited (parking is only allowed during a specific time interval. The User is not allowed to stop the journey – meaning stopping the journey by locking the passenger car – in a private parking place whether the parking place may be used for a fee or it is for free. The Users can only leave Volkswagen Up and eUp passenger cars in the underground parking garage for Stopover and the User can only lock the passenger car with the key, because if the User suspends their trip via mobile application as well it can cause a loss in the mobile data connection or in the GPS connection and may effect the further use of the vehicle. The exception to this section is the dedicated parking places defined in Annex 5.
- 10.2.1: Specification about the Users liability of the passenger car rented by the User.
- 10.2.2: Specification about the conditions if the Users may be relieved from liability, especially – but not exclusively about the amount covered by the Insurance Company.
- 10.2.3: Specification about the Users liability, especially about causing total damage in a passenger car and any damage caused during drunk driving.
- 10.2.6: The User may submit a modification request to the Service Provider no more than once per day on the registered data, which the Service Provider shall handle within 24 hours after the arrival of the request.
- 11.2: Specification about the termination of the Framework Agreement, especially if the User provides incorrect information about the User Account.
- Annex 3: The Service Provider expressly draws the User's attention to the fact that the Registration Fee is a prerequisite for the conclusion of the Framework Contract, even if the User is technically first informed about the registration and afterwards the amount of the Registration Fee is deducted from the bank card provided by the User. The Service Provider also draws the User's attention to the fact that the payment of the Registration Fee serves to compensate the costs incurred by identifying the User, verifying the reality of the data provided by the User and determining the right to conclude the contract. The Service Provider will not refund the Registration Fee even if the User wishes to terminate the framework contract based on the accordance with the Government Decree no. 45/2014 (II.26). Specification about the legal effects of withdrawal/termination.
- Annex 4: Extension of the list of the rates. The list of the rates now also contains the Procedural fee for outstanding management, the Penalty for drunk driving and also the Fee for technically inappropriate car conditions. .

Please be informed as well that Annex 1 of the GTC, the Privacy Policy is not changing in frame of this GTC change.

MOL Limo sends information via e-mail to Users who are subscribed to the newsletter about the current discounts and promotions, also MOL Limo publishes information about the current discounts, offers on their existing social media channels. The Users can subscribe to the newsletter in the application.

Should You further use the Service following the coming into effect of the GTC, this will be considered as Your acceptance of the GTC with the amended rules.

Should You not wish to further use the Service, You are entitled to request the deletion of Your User Account and thus terminate without the need for justification the Framework Agreement concluded for the usage of the Service. The Framework Agreement shall terminate with the deletion of Your User Account. The termination request may be sent via e-mail, or via post with registered mail to the following address:

Via e-mail to: info@mollimo.hu

Via post to: MOL Limitless Mobility Kft.

1117 Budapest, Október huszonharmadika u. 18.

Should You have further questions regarding the changes, you may contact us at (1) 886-4444 or at the info@mollimo.hu e-mail address.

Kind regards,

MOL Limitless Mobility Kft.
Budapest, 8 April 2019.