

Dear User!

Hereby we would like to inform you that the General Terms and Conditions for the Use of Car Sharing Services (hereinafter: GTC) is changing as of **16th July 2019**.

In the frame of these changes the following points of the GTC will be changed: point 3.2, 4.3, 7.1.9, 7.2.11, 7.3.1, 7.3.2, 7.5.2, 7.6, 7.6.1, 7.6.2, 7.6.3, 7.6.4, 7.6.5, 7.6.6, 10.2.4, 10.2.15 and Annex 4 and Annex 5.

The GTC amended according to the above can be found from **15th July 2019** on the website of MOL Limitless Mobility Kft. under the following link: <https://www.mollimo.hu/hu/legal>.

The changes are summarised as follows:

- 3.2: One of the conditions for using the MOL LIMO service is modified. The Users should have a valid category B driving licence and their licence to drive is must be at least one year old.
- 4.3: During the registration the User can only complete the registration by uploading a copy of the front and back of the driver's license and at the same time by uploading the front page and a self-portrait with the driver's license („Selfie with the driver's license”). The registration cannot be completed without a selfie.
- 7.1.9: Users must report any damage or error -especially but not exclusively in case of a flat tire or puncture- or problem to the Service Provider without delay The Users shall be held liable for a flat tire or puncture if it was confirmedly caused by the User, in this case the Service Provider shall pay a tire repairing fee and a process fee according to Annex 4.
- 7.2.11: The list of fees arising out of use has been completed with a fee for tire repair and process fee. The list of fees payable in the event of other occasions caused by the User has been also completed with a penalty in case of delaying the insurance administration.
- 7.3.1: The conditions of locking and parking the LIMO vehicles has been completed with the Airport parking plastic card which has to be placed properly in the designated location.
- 7.3.2: The conditions of parking in underground garages has been completed. In case of Stopover in an underground parking garage the User can only lock the passenger car with the key, because if the User suspends their trip via mobile application as well it can cause a loss in the mobile data connection or in the GPS connection and may affect the further use of the vehicle. The exception to this section is the dedicated parking places defined in Annex 5.
- 7.5.2: The “airport convenience fee” will be charged from the User in the next 72 hours from the time the trip ends.
- 7.6: A new paragraph is added to these GTC, defining the conditions of the use of MOL LIMO to the Lupa Beach. If the User is traveling to or from the Lupa Beach with LIMO, the User must use the Service according to this 7.6 paragraph in accordance with all the other paragraph of these GTC.
- 7.6.1: Users shall start and finish the trip in the 5 dedicated parking spaces in the main parking lot of the Lupa Beach, which are marked.
- 7.6.2: Should the trip be terminated or started at the Lupa Beach parking lot, MOL LIMO charges Lupa Beach convenience fee (490 HUF) for the User, on top of the other costs of the certain trip.
- 7.6.3: At Lupa Beach Area, User is fully responsible to act and behave according to the parking regulations based on the Lupa Beach GTC.
- 7.6.4: The User is obliged to use the Lupa Beach Area as well as the parking spaces as intended, to protect its condition. The Users shall be liable for any caused damage at Lupa Beach, that can be proved.
- 7.6.5: As a default the Lupa Beach access control system recognizes the LIMO vehicles' licence plate number, so the tollgate opens after the recognition. The Users can enter and leave the Lupa Beach parking lot with LIMO vehicles 24 hours a day.
- 7.6.6: In order to enter to the Lupa Beach Area the Users shall be obliged to these requirements. It's the User's responsibility to rent a vehicle to the Lupa Beach with a minimum distance of 50 km as required by these GTC, to avoid stopping on the road with the passenger car. Violation of this obligation constitutes a material breach of the GTC.

The User may use electric run passenger cars as well to the Lupa Beach, however in case the User locks the passenger car with the range under 10 kilometres left, the User shall pay a penalty based on point 7.3.3 of this GTC. In case the passenger cars being technically malfunctioning on the way to the Lupa Beach (engine failure or any other malfunction due to repair or service, except the case when User rents the vehicle with less than 50 km range) the User must immediately notify the Customer Service and request assistance. In case the User wishes to start the trip from the Lupa Beach the LIMO vehicles can be booked two times in a row for 25 minutes in accordance with 7.1.2 of these GTC. The Service Provider shall not be held liable in the event if the Users claim that they are unable to use the service because free LIMO cars aren't available at the Lupa Beach.

- Annex 4: The table of rates has been completed with a few new fees such as a penalty in case of delaying the insurance administration, with a reparation of a flat tire or puncture and process fee and also with the Lupa Beach fee.
- Annex 5: The 5 dedicated parking spaces at Lupa Beach parking lot has been added to the list of dedicated parking spaces.

Please be informed as well that Annex 1 of the GTC, the Privacy Policy is changing in frame of this GTC changes with the selfie registration and the list of data controllers and data processors.

MOL LIMO publishes information on MOL LIMO's Facebook page, on www.mollimo.hu website and also in LIMO Newsletter. MOL Limo sends information via e-mail to Users who are subscribed to the newsletter about the current discounts and promotions, also MOL Limo publishes information about the current discounts, offers on their existing social media channels. The Users can subscribe to the newsletter in the application.

Should You further use the Service following the coming into effect of the GTC, this will be considered as Your acceptance of the GTC with the amended rules.

Should You not wish to further use the Service, You are entitled to request the deletion of Your User Account and thus terminate without the need for justification the Framework Agreement concluded for the usage of the Service. The Framework Agreement shall terminate with the deletion of Your User Account. The termination request may be sent via e-mail, or via post with registered mail to the following address:

Via e-mail to: info@mollimo.hu

Via post to: MOL Limitless Mobility Kft.

1117 Budapest, Október huszonharmadika u. 18.

Should You have further questions regarding the changes, you may contact us at (1) 886-4444 or at the info@mollimo.hu e-mail address.

Kind regards,

MOL Limitless Mobility Kft.
Budapest, 15 July 2019.